

Idris Francis
Sunny Bank
Church Lane
West Meon
Petersfield
Hampshire
GU32 1LD

Date: 18 April 2017

Enquiries to: Richard Andrews

Direct line:

Our reference: OP006

Your reference:

Dear Mr Francis,

Your complaint against Chief Constable Olivia Pinkney

I am writing further to your emails dated 11 April 2017 addressed to the Police and Crime Commissioner in which you make a complaint against Chief Constable Olivia Pinkney.

The Police and Crime Commissioner is the Appropriate Authority to handle complaints against the Chief Constable personally. Any complaints regarding the conduct of officers and staff below the rank of Chief Constable must be directed to the Professional Standards Department of Hampshire Constabulary. I will therefore only be addressing matters that relate to the Chief Constable in this letter.

In summary, I consider your complaint against the Chief Constable is as follows:

- 1) Chief Constable Olivia Pinkney failed to personally respond to your communication to her, thereby ignoring evidence that speed cameras lead to more collisions.

It has been decided to record¹ your complaint, as summarised above, for the purposes of paragraph 2(6) of Schedule 3 of the Police Reform Act 2002.

The act of recording a complaint is an administrative confirmation that the complaint has been received and will be handled according to the legislation, and makes no judgement as to the merit or the final outcome of the complaint.

¹ For clarification, "recording a complaint" means that a record is made of the complaint giving it formal status as a complaint under the Police Reform Act 2002 which must be handled in accordance with the legislation



I am proposing that it is not dealt with under this Act and that it is the subject of a disapplication on the grounds that it is in the category of those complaints that are vexatious, oppressive or otherwise an abuse of the procedures for dealing with complaints.

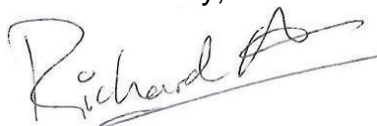
It is clear from the supporting evidence you have provided that you have sought to bring your concerns to the attention of the Chief Constable, and a response has been provided by her office, advising you of the route you should take if you wished to make a formal complaint.

While you are not satisfied with the response you have received, lodging a formal complaint against the Chief Constable may be considered an abuse of the procedures for dealing with complaints. This would be on the grounds that another form of redress is open to you for raising complaints of this nature, which is by making your complaint to the Professional Standards Department. It may also be considered a vexatious complaint on the grounds that you have been informed of the route you should take to lodge a complaint, yet you have chosen to formally complain against the Chief Constable instead.

In line with the Police Reform Act 2002, I am now writing to invite you to make any representations on my proposal. You have 28 days from the day following the date of the letter. ie. By 16 May 2017, to make any representations. Your representations will be taken into account before a final decision to disapply is taken by the Chief Executive.

This can be done by email to opcc.complaints@hampshire.pnn.police.uk, or in hard copy form to me at the Office of the Police and Crime Commissioner, St George's Chambers, St George's Street, Winchester, Hampshire, SO23 8AJ.

Yours sincerely,

A handwritten signature in black ink that reads "Richard Andrews". The signature is written in a cursive style with a long horizontal stroke at the end.

Richard Andrews
Acting Head of Governance and Policy