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To: gosafe@swansea.gov.uk
From: Idris Francis <idrisfrancis@fightbackwithfacts.com>
Subject: For the Personal Attention of Dr. Tim Peppin - 7 weeks since my first formal Complaint about serious misrepresentation of speed camera benefits in Wales, still not reply
>

Dear Dr. Peppin,

It is now seven weeks since I sent you my formal complaint of false claims of speed camera benefit in recent annual reports of the organisation you head. I have received no reply whatever from you, and despite several reminders from me only unfulfilled promises of a reply "soon" from Alexandra Owen.

Your failure to respond to my thoroughly researched and well-documented complaint about very serious discrepancies in the benefit your organisation achieves in exchange for many millions of pounds of public money is not acceptable. Unless I receive a substantive reply from you my mid-day on Monday 10th February I will file a complaint of misconduct in public office and other offences against you and other members of your organisation complicit in publishing false information in an official document.

Yours sincerely,

Idris Francis

Dear Ms. Owen,

Thanks for your reply - I am very sorry to learn of your problem, and understand the difficulties you must experience. However that being the case, is there no one more senior - perhaps Dr. Tim Peppin who appears to have been responsible for the seriously (and indeed disgracefully) misleading report in question - available to respond?

I have little personal experience of working in large organisations but it seems to me unlikely that any admission of fault, or decision to withdraw these false claims, could be made by anyone junior to him. Accordingly I must ask you this - given that my complaint was addressed for the his attention, is Dr. Peppin aware of it? If he is, why has he not ensured that a substantive reply had been sent long ago. If not, why not?

Ostriches, heads and sand come to mind.

Yours sincerely

Idris Francis

To: "Owen, Alexandra" <Alexandra.Owen@swansea.gov.uk>,

From: Idris Francis <idrisfrancis@fightbackwithfacts.com>

Subject: Still no response - Formal Complaint about serious misrepresentation of speed camera benefits in Wales

Dear Ms. Owen,

It is now almost 4 weeks (albeit including Christmas and the New Year) since you wrote that your response would be with me "shortly".

Given the simplicity of the issue, that the Report's claims of camera benefit were as wildly exaggerated as those of the Scottish Partnership (and for the same reason, that it completely ignored the effects of trend and regression to the mean) I am puzzled by the delay. Are you now able to indicate when I might expect a substantive response including, I would have thought, confirmation that these false claims will now be withdrawn? It is, after all, that spending decisions in road safety, and for that matter public opinion, be based on facts not fantasy.

If you or your staff are as unaware of the real evidence of speed camera benefit as the contents of the Report imply I would be happy to visit you (at my own expense) to review these issues in detail, based on my twelve years and many thousands of hours study and analysis.

Yours sincerely

Idris Francis

At 09:55 17/12/2013, you wrote:

Dear Mr Francis

Thank you for your email. We are working on a response to your letter, which will be with you shortly. I would ask for your patience in this matter.

Best Regards

Alex

Alex Owen

Communications Officer/Rheolwr Cyfathrebu

t/ff: 01792 637764 m/s: 07833 095474 w/g: www.gosafe.org / www.ganbwyl.org

From: Idris Francis [<mailto:イドリスフランシス@fightbackwithfacts.com>]

Sent: 16 December 2013 18:38

To: Go Safe

Subject: PLEASE ACKNOWLEDGE! Formal Complaint about serious misrepresentation of speed camera benefits in Wales

2nd time, please acknowledge

Idris Francis