



HUMBERSIDE
POLICE AUTHORITY

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Our Ref: NK/CGOV.COM.1

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Dear Mr Francis

COMPLAINT ABOUT HUMBERSIDE POLICE

Thank you for writing to the Police Authority.

The Police Authority has a statutory responsibility to secure the maintenance of Humberside Police Force's efficiency and effectiveness and plays a key role in overseeing and scrutinising force performance in relation to complaints. The Force's handling of complaints is monitored by Humberside Police Authority, including through a process of dip sampling complaints. The dip sampling allows Police Authority Members to test practice in the Force's handling of complaints against their policy and procedure and to ensure that the Force is effectively using the lessons learnt following investigation of individual complaints.

However, the Police Authority is not responsible for dealing with complaints submitted against the Force, unless the complaint is about an Officer at the rank of Assistant Chief Constable, Deputy Chief Constable or the Chief Constable.

I note that you have already raised your concerns directly with Humberside Police and regret to inform you that we will be taking no further action regarding your complaint.

Yours sincerely

Chief Executive