



EAST RIDING

OF YORKSHIRE COUNCIL

County Hall Beverley East Riding of Yorkshire HU17 9BA Telephone (01482) 887700
www.eastriding.gov.uk

Alan Menzies Director of Planning & Economic Regeneration

Mr Idris Francis
Sunny Bank, Church Lane
West Meon
Petersfield
Hamphire
GU32 1LP

Your Ref :

Our Ref :

ASM/TAX00780/RES

Enquiries to :

Alan Menzies

Email:

alan.menzies@eastriding.gov.uk

Tel Direct:

01482 391600

Date:

23 July 2012

Dear Mr Francis

Safer Roads Humber

I am writing in relation to your most recent letter dated 10 July 2012 regarding the above. It is my understanding that the Council has fulfilled its requirements under the complaints procedure in regard to the issues you have raised and there is nothing more that the Council can reasonably do to assist you with these particular matters.

If you are unhappy with the Council's responses to your complaints, you can ask the Local Government Ombudsman to investigate them for you. Their contact details are:

Local Government Ombudsman
PO Box 4771
Coventry
CV4 0EH

advice@lgo.org.uk

0845 602 1983

If you continue to contact the Council about the complaints for which you have already had a response to, then restrictions may need to be applied as outlined in the Council's 'Unreasonable Complainants Procedure' (p22).

I have attached a copy of the Council's Feedback Policy and Procedures for your information.

Yours sincerely

Alan Menzies
Director of Planning & Economic Regeneration

